

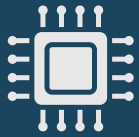
**TYTO  
ROBOTICS**



# MRO AND SUPPORT PACKAGES



## RELY ON US FOR:



CAN ESC setup  
and configuration



Specialized  
operator training



Custom script  
development



Hardware  
diagnostics



Python API  
guidance and  
debugging support



Software  
troubleshooting  
sessions

# OVERVIEW

Our Maintenance, Repair, Operations (MRO) and Support packages help you minimize downtime and increase your team's productivity. With front of the line access to our technical support services, your research and development project can advance without delay, ensuring key deliverables remain on schedule.

Our packages provide guaranteed priority access to everything from urgent hardware and software servicing, to scheduled recalibrations, operator training, assistance with test design and equipment setup, and more.

Our offering is tailored to address common client challenges, ensuring you can leverage the full capabilities of your test stand.

## **Our packages are designed for clients who have:**

- Fast timelines and deadlines
- Advanced testing requirements
- Low tolerance for down time
- An integrated test setup (including wind tunnels, 3rd party sensors, and more)
- A need for same-day access to our technical team

To learn more or to get a quote on our MRO and Support packages, [\*\*Contact our Sales Team.\*\*](#)



# CHOOSE YOUR PACKAGE

Standard	Features	Premium
One business day	Priority response time	One business day
Included	Reach support via Email	Included
n/a	Reach support via phone	Included
n/a	Standby hardware (load cell)	1x additional load cell
One service per year	Load cell recalibration service	Two service per year*
n/a	Extended warranty	Included**
4 hours per year	Advanced engineering assistance	10 hours per year
		*covers primary + standby unit **active for duration of subscription

## WHICH PACKAGE IS RIGHT FOR YOU?

- **Select Standard** if: You have an established testing workflow and need routine annual maintenance and priority email support to minimize downtime.
- **Select Premium** if: You cannot afford downtime. The Premium package provides a standby load cell and extended warranty to ensure that if a hardware issue occurs, you can swap units immediately and continue testing while we service the primary unit.

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